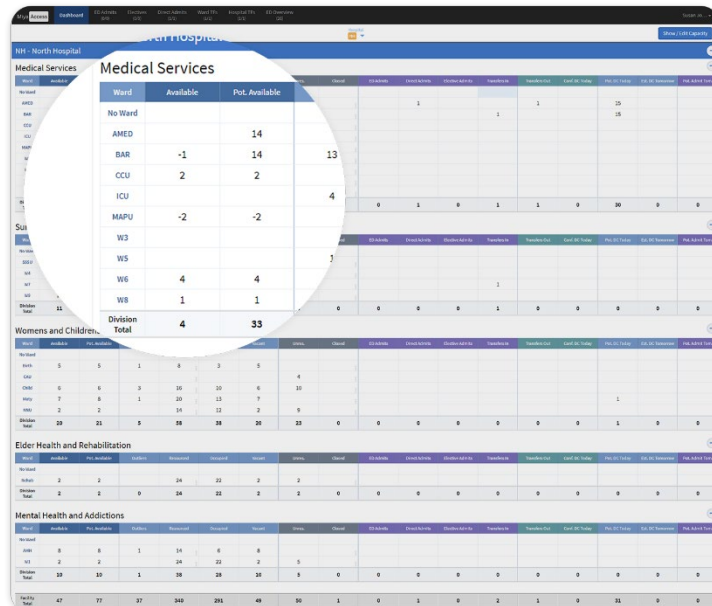# MIYA ACCESS

Effective bed management

Ensuring patients are allocated to the most appropriate bed improves the quality of patient care and promotes efficiency. Realisation of these efficiencies is reliant on access to real-time shared information rather than static data recorded manually in a spreadsheet or on a clipboard.

Miya Access provides enterprise-wide visibility of bed availability and utilisation. It will increase your ability to determine status, identify resource mismatches, avoid unnecessary transfers during an inpatient stay and improve patient satisfaction.

Miya Access supports effective decision-making for the proactive, clinically relevant allocation of patients to the most suitable bed that is optimally aligned with their clinical team and care requirements. It promotes ideal management of the patient stay and contributes to improved utilisation of available resources.

The bed management function achieves this due to tight integration with Miya Flow, using clinical data, including patient risk and needs, to inform bed allocation decisions. Access Managers have visibility of all patient movements and can directly action allocations to streamline the patient journey.

MANAGE ALLOCATION

Miya Access provides a summary view of each ward, grouped by hospital and ward type (for example, service division). The summary view shows the number of beds available and all counts that contribute to that bed availability figure. Access managers have all information readily available to progress the most appropriate allocation.

STREAMLINE PATIENT STAY

Bed requests are displayed for each admission pathway to the hospital – emergency, elective and direct; for transfers between wards; and transfers

between hospitals. All parties involved in the management of the patient stay are aware of the requests and priorities to support informed decision making.

CENTRALISED MANAGEMENT

Information is available real-time to all stakeholders rather than maintained on a static stand-alone whiteboard in the Admissions Office. Information shared digitally across the enterprise, reduces unnecessary phone calls and promotes clearer online communication.

OPTIMISE UTILISATION

Visibility across the enterprise means that available resources can be proactively managed and utilisation

boosted. Informed decision-making and planning minimises the need for unnecessary patient movements. Display of planned activity means that available capacity can be optimised.

AVOID OUTLIERS

Ensuring that patients are allocated to the most suitable bed and location is a significant contributor to quality patient care. Outlier patients stretch care team cover and extend skill requirements. Consideration of relevant criteria in allocation results in the optimal match between the patient and the bed.

WHY MIYA ACCESS?

- Data at your fingertips: Visibility across the enterprise and display of planned activity optimises available capacity
- Real-time information: Increase the ability to determine status, avoid unnecessary transfers and improve patient satisfaction
- Supporting productivity: Contributes to improved utilisation of available resources and optimal management of the patient stay

SMART HEALTH INFORMATICS FOR SAFER DELIVERY OF CARE

Every day, Alcidion works with leading clinicians and healthcare organisations. Using smart technology, we help them deliver the best possible care and outcomes for their patients. To reveal new insights and drive innovation. To make life on the floor simpler and improve efficiency. To ensure clinicians have information at their fingertips to deliver personalised and precise care.

For further information contact info@alcidion.com

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