

BetterLetter

Give your workflow team superpowers

The screenshot displays the BetterLetter interface for a patient named Homer Simpson. The interface is divided into several sections:

- Annotations:** Shows a list of annotations with columns for Code, Meds, Task, Note, and Problem review.
- Patient History:** Displays patient information including Surname (Simpson), Name (Homer), DOB (1 Apr 1960, 65yr), and SEX (M). It also shows NHS No. (9435764428), Named GP (N/A), Postcode (M11 3FF), and Address (742 Evergreen Terrace, Bolton).
- Letter Information:** A table showing letter types, departments, organizations, letter dates, and clinic dates.
- Encounter Status:** A table showing encounter codes, letter texts, and dates.
- Procedure:** A table showing procedure codes, letter texts, and dates.
- Encounter Summary:** A table showing encounter codes, letter texts, and dates.
- Requests / tasks:** A section for managing requests and tasks.
- Letter Content:** A detailed view of a letter template titled "ED Attendance Summary". It includes patient information, a "Dear Doctor" salutation, and a management summary. The summary describes a patient with abdominal pain, diagnosed with inflamed appendix, and mentions a chronic condition of diverticulitis. It also notes that the patient has been seen in SACTU and that a separate summary report will be sent on patient discharge.
- Footer:** Shows the assigned user (Kate Chan), the workflow (Reception Team), and a "SUBMIT LETTER" button.

Reduce your workload

Solve staffing issues

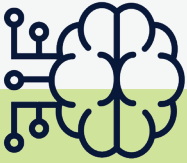
Improve clinical coding

Enhance care delivery

Get in touch to find out more:

Visit www.betterletter.ai Email hello@betterletter.ai

How BetterLetter works



AI takes the first cut

Our AI reads and codes letters like a trained team member - prioritising QOF, flagging new or linked problems, and suggesting next steps.



Confirm codes with one click

BetterLetter auto-organises coding and checks it against care history. With built-in alerts, all you need to do is click to approve codes.



Turn letters into actions

Letters become consultation notes, with tasks surfaced in Workflow Manager or your existing Docman groups.



Get expert support

Our team of experienced coders provides extra capacity, resilience, and remote support to help you clear backlogs or prepare for inspections.

Scan to stay in the loop and sign up for upcoming events!



“BetterLetter is a great tool, and is improving all the time. The team is easy to work with and are very responsive to feedback. We are enjoying working with them as we help in building software for the future of primary care.”

Gemma F, Deputy Practice Manager at Parkshot Medical Richmond