

# Pricing

Most popular

## Platform Fee

**7.5p** per registered patient/month ex. VAT

Includes:

- ✓ AI suggested codes annotated in your letters
- ✓ No monthly limits for the number of documents processed
- ✓ Comprehensive training and remote support

Optional

## Full-Service Coding

**55p** per page ex. VAT  
(in addition to platform fee)

Includes:

- ✓ AI outputs reviewed by expert clinical coders
- ✓ 3-working-day turnaround (usually faster)
- ✓ Flexible support – ongoing, backlog, or absence cover

## Illustrative cost for 10k patient practice

**£900/month**

**+£2,900/month**

Platform Fee

Full-Service Coding

A 10,000 patient practice would pay **£900/month** (including VAT) for the BetterLetter platform.

With full outsourcing at 100 letters/day, the same practice would pay **£3,800/month** (including VAT).

This is less than one-third of the cost of a full-time resource to triple the output of your coding team while improving clinical data quality.

Accounting for leave, pension, & NI, the cost is only 10% more than an in-practice coder, with added resilience and flexible extra capacity.

For a custom quote, email us at [hello@betterletter.ai](mailto:hello@betterletter.ai)

# What makes BetterLetter different?

Competitors

BetterLetter

Patented, hallucination resistant AI technology



Patient visibility controls



Problem / review linking



No duplication of medical history



Coding organised by clinical entity type



Outsourced coding support available



Turns your letters into fully searchable consultations



**Optum**

Date: 11-Oct-2025  
Consultation Text: BetterLetter  
Document: Attachments: @ Discharge\_Summary\_HogwartsHospital\_2025-03-28\_888.pdf  
Problem: **Diabetic Ketoacidosis**  
Encounter status: Discharge summary (record finalized)  
admitted to Hogwarts Hospital (24-Mar-2026)  
discharged (28-Mar-2026)  
Procedure: CXR: Left lower lobe increased opacification. Correlate with clinical picture. Else unremarkable. (24-Mar-2026)  
Blood values: Ketone medlar concentration in blood (Observable entry) 3.4  
Total white cell count (14.8 10<sup>9</sup>/cell/L)  
Haemoglobin estimation (126 g/L)  
Serum CRP (C reactive protein) level (54 mg/L)

Optum

**SystemOne**

Mon 30 Mar 2026 00:00 - Surgery: DVAD, BetterLetter (Dr) (Doctor)  
EO: **Discharged from care**  
**Started on new medication**  
CXR (P00 | ) - Left lower lobe increased opacification. Correlate with clinical picture. Else unremarkable  
Ketone medlar concentration in blood (XE289)  
Total white cell count (X771) 14.8 10<sup>9</sup>/cell/L  
Haemoglobin estimation (XE4n8) 126 g/L  
Serum CRP (X7452z) 54 mg/L  
Acrobat Document: Discharge\_Summary\_HogwartsHospital\_2025-03-28\_888.pdf - BetterLetter file  
URL: <https://app.betterletter.ai/matroom/announcements/868> - Open in BetterLetter  
Diabetic Ketoacidosis unspecified NOS (E632z) - Diabetes

SystemOne

To see the difference for yourself, email us at [hello@betterletter.ai](mailto:hello@betterletter.ai)