boxxe
Tech Solutions

NHS
Northampton General Hospital
NHS Trust

"You can buy a computer from anybody. What you want is something that comes with a service wrapped around it. When technology fails it could be removing the ability to view information pertinent to someone's care. Having the availability of information at the right time really matters. That is why we have searched for partners that do more than just sell computers, it's the service that really counts."

Hugo Mathias, CIO & Director of IT, Northampton General Hospital

A Customer Success Story

Making Tech Human™

Results_

A paper to digital transformation

Google Cloud

We deployed Google Cloud and other technology frameworks to facilitate the transition to digital records.

Fully digital information-led system

350 servers and 4,000 desktops managed

We focused on user-friendly technology to ensure smooth access to information and improved productivity.

Wrap-around service

5,000 staff members supported

We worked with staff to make sure they had tools needed to be efficient and effective, resulting in even better patient care.

Challenge_

Northampton General Hospital needed to transform its IT infrastructure to become more information-led, providing staff with easy access to digital information. The existing system of paper records was inefficient and hindered productivity.

Plan _

The boxxe Group was chosen to assist Northampton General Hospital in its digital transformation. The plan included running a 'Discovery Day' to assess needs, followed by the deployment of Google Cloud and various technology frameworks to facilitate the transition to digital records.

Approach_

We needed to implement a fully digital, information-led system to provide staff with the tools they needed to be efficient and effective. This included the deployment of desktops, laptops, notebooks, workstations, monitors, tablets, and printers.

Outcome_

The team implemented a comprehensive digital strategy, supporting 5,000 staff members, managing 350 servers, 1,000 mobile devices, and 4,000 desktops. We focused on user-friendly technology to ensure smooth access to information and improved productivity. We also ensured that stock was held for quick replacements, ensuring minimal downtime to reduce impact on staff and patients alike.

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Read the full case study

at boxxe.com