



Patient Flow Transformation 2024

Agenda

We will be joined by **Over 25** expert NHS speakers

09:00 - 09:40	BREAKFAST & REGISTRATION	Thames Lounge	
09:40 - 10:00	VHUK Welcome & Intro	County Suite	
10:00 - 10:45	The Difference the NHS Makes	(Keynote) County Suite	
10:45 - 11:05	Pitch Perfect: 60sec Solutions Showcase	County Suite	
11:05 - 11:30	MORNING REFRESHMENTS	Thames Lounge	
11:30 - 12:15	NHSE UEC: OPEL 24/25 - moving to an objective and transparent system view.	County Suite	
12:20 - 12:55	Breakout Sessions	Breakout Session 1 Enhancing Discharge Processes	Breakout Session 2 Referral to Treatment Audits
		A demonstration and presentation on how digital solutions are being used to improve discharge processes in order to release bed capacity, reduce pressure in the hospital environment, and improve flow through the whole care pathway.	A presentation focusing on the implementation and impact of RTT Audits. The session aims to provide insights into how MCAP is being leveraged to enhance the accuracy, efficiency, and effectiveness of RTT audits, ultimately improving patient care and operational performance.
13:00 - 13:35	Breakout Sessions	Breakout Session 3 Digital Transformation in the East of England	Breakout Session 4 Empowering Patients Through Technology
		A panel discussion to explore how coming together at Trust level, ICB level and Regional level has helped to accelerate digital transformation by creating a clear, centralised operational picture of flow data across the entire health system, and the wider EoE region.	A panel discussion on how interoperable technology is empowering patients to become more involved and activated in their healthcare journey, through patient interaction portals. This session will highlight tools to enable better communication, enhance patient autonomy and improve overall patient experience
13:35 - 14:30	LUNCH	Thames Lounge	
14:30 - 15:05	Breakout Sessions	Breakout Session 5 System Coordination Centre Integration	Breakout Session 6 Elective Care Hubs Reimagined
		Join a unique collective of experts from Cheshire and Merseyside, BSOL and KPMG as they discuss the process of creating an integrated System Control Centre across one of the country's largest ICBs. They will explore the challenges, best practice and lessons learned.	A deep dive into the creation of an Elective Care Hub in Sussex. We will discover how they hope to deliver more effective patient flow, improved patient experience, higher levels of operational efficiency, and more coordinated, safer care for patients.
15:10 - 15:45	Breakout Session 7 Mental Health OPEL Pilot	Breakout Session 8 Ambulance Recruitment Reimagined	Breakout Session 9 Outpatients; Then and Now
	A panel discussion to delve into the recent pilot study of the Mental Health OPEL framework conducted within the NHS East of England. The session will look at the challenges in Mental Health care, the process through implementation and highlight key findings and outcomes.	An explorative look at how digital technology can be used to improve and enhance Ambulance staff recruitment and retention. Can we leverage modern digital tools and strategies to address recruitment challenges, enhance efficiency, and attract and maintain a diverse and qualified workforce.	A journey from old to new as we hear from the experts who transformed outpatient services at Chase Farm Hospital. By comparing the traditional offerings with the newly digitised services, the session will highlight improvements in efficiency, patient experience, and overall operational effectiveness.
15:45 - 16:10	AFTERNOON REFRESHMENTS	Thames Lounge	
16:10 - 17:00	Insights - Human Connection in a digital world	County Suite	
17:00 - 17:20	Close & Thank You	County Suite	
17:30 - 19:00	DRINKS RECEPTION	Thames Lounge	