Imagine your future Virtual Ward
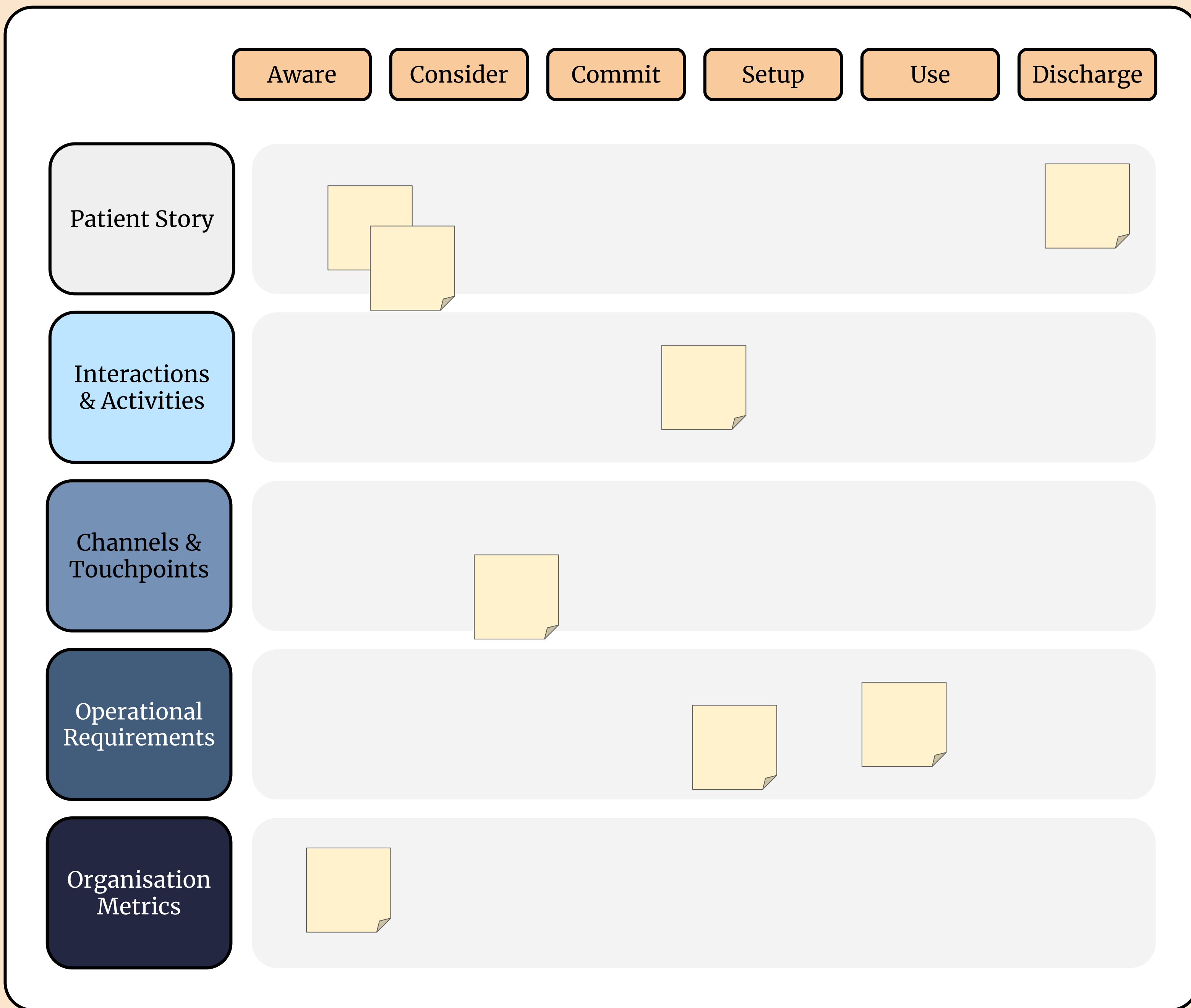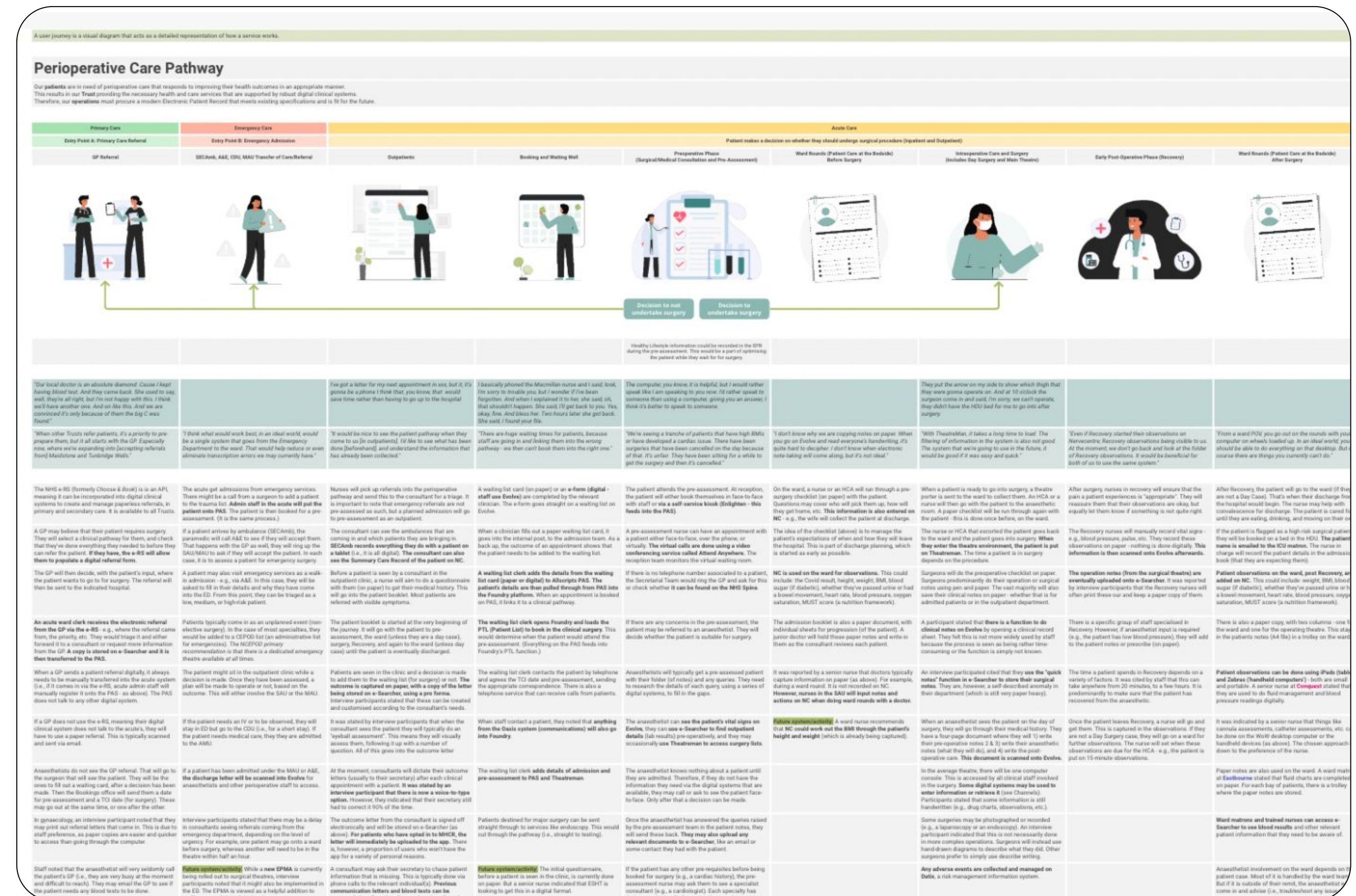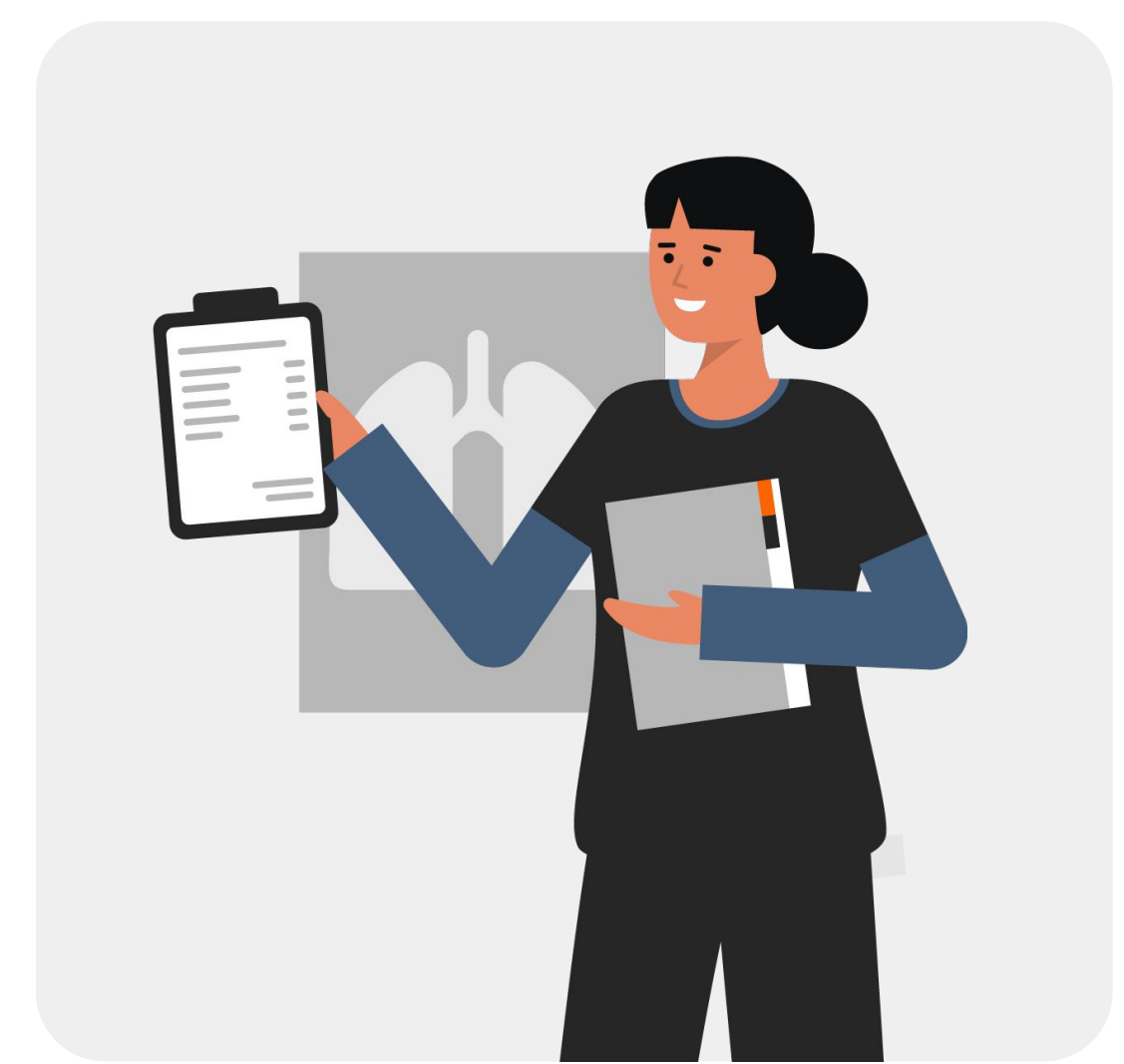
Book your 121 workshop with Liework

Based on tried and tested delivery with the NHS in Sussex to define the digital future of care.

Service Design team Liework is offering 30 minute workshops during the event.

This workshop is for leaders keen to get a more tangible understanding of their Virtual Ward. We will explore how it could look for patients and staff - and how to deliver it.

We use this approach to ensure that VWs meet patient and staff needs. It also help you set your technology requirements and reduce risk.

Aware	Consider	Commit	Setup	Use	Discharge

Patient Story

Interactions & Activities

Channels & Touchpoints

Operational Requirements

Organisation Metrics

Service Blueprint: A Tool for Implementation

Duration: 20–30 minutes
Output: high-level blueprint

What is it?

Service blueprints are tools that help organisations coordinate how different parts of a service (Pateient/Staff Experience, Operations, Technology) work together as a whole. In the workshop, we will use it to create an outline of what a virtual ward will look like for your organisation and context.

How will the session work?

We will spend 20 to 30 minutes mapping out a virtual ward to understand the patient experience and how you will deliver it. In other words, who are your patients, how do they access and use a virtual ward and how will you deliver it

15 Hatfields Conference Centre, London UK
02.11.2023 | 8:00 AM – 04:00 PM

NHS Virtual Wards South Conference 2023
https://www.convenzis.co.uk/liework

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